



WESTCHESTER PUBLIC LIBRARY

A Few Notes from the Library Director

As the library director, I am lucky to have a great staff serving our patrons. I regularly overhear the circulation staff greeting patrons as they walk in the door or swapping recommendations on favorite authors as they check out materials to patrons. I watch young children scrambling to the youth department for the popular story times and school children asking our youth librarians for help gathering information for homework assignments. I observe our adult librarians showing patrons how to download ebooks to their tablets or helping patrons at the computer workstations.

Serving the public is a daily challenge and, yes, I have had to address the occasional criticism or complaint, but these are infrequent compared to the regular compliments I hear from patrons and the good service I witness on my daily rounds through the library. Here are two recent examples worth mentioning.

Adult reference librarian, Patrick Callaghan, helped a patron who needed to draft a resume and cover letter for an upcoming job interview. By carefully listening to her request and noting her apprehension, Patrick knew handing her books on resume writing wasn't going to be enough. Patrick took the time to show her classic resume formats, review what information to include, offer suggestions to tighten her writing so it was clear and concise, and answer her questions each time she encountered a stumbling block. After several visits, the patron had a polished resume and cover letter, along with renewed confidence.

In the second example, a visitor from Delaware stopped by the Library while on a visit to Chicago hoping to research her grandfather, a village official from many years ago. Although the Franzosenbusch

Heritage Project website was 'down' that day (our source for village history), Ann Weaver, our head of reference, helped her search the Chicago Tribune online while she was here, then emailed her several additional articles for the patron to review on her return home, along with the link to the Franzosenbusch site which she could search from Delaware. Ann also contacted Shirley Slanker, a former resident and our go-to person for village history questions, who agreed to send the patron information too.

In both cases, the patrons left grateful for the assistance they received. I compliment Patrick and Ann for their good work, and I am thankful for the friendly and helpful service each member of the staff provides. When I hear patrons and staff call each other by first name, I know the Library is rooted in the community!

Fidencio Marbella is Director of the Westchester Public Library

Get Ready to Fall Back!

Just a reminder that Daylight saving time ends on **Sunday, November 5**. Be sure to turn your clock back one hour at 2:00 am!

YOUTH PROGRAMS

Creation Station

Maker and crafting time for ages 9 and up. A variety of maker and crafting supplies will be available each day! Where will your imagination take you? **Monday - Thursday from 3:30 - 5:00 pm.**

FAMILY PROGRAM

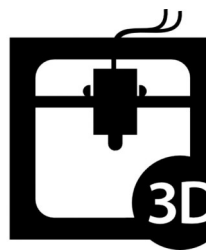
HALLOWEEN MOVIE AND POPCORN!

Abbott and Costello Meet Frankenstein
Tuesday, October 31 at 6:00



Adult Programs

Bring in your **.STL** files and print an object on one of our Dremel 3D40 printers — at no charge! Our staff will finalize all models in *Print Studio* and convert them to Dremel files. All jobs must be one hour or less. Novices should look for beginner's classes in January. **Registration preferred.** Contact Adult Dept: 708-562-3573.



SATURDAY, OCTOBER 21 • 10 AM TO 1 PM

3D PRINTING "OPEN LAB"

SPOOKY HALLOWEEN TREATS FOR ADULTS!

A COOKING DEMO WITH CHEF ROSE DENEEN

Join us as Chef Rose demonstrates how to make spooky, slimy and yummy treats for your Halloween celebration! As always, tasty **SAMPLES** will be shared!

SUNDAY, OCTOBER 15 — 2:00 PM

Seating is limited — tickets are required.

Get your **FREE** tickets in the Adult Dept: 708-562-3573.

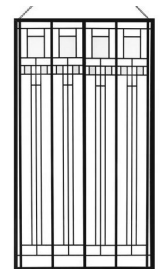


Frank Lloyd Wright's "Chicago Years"

The Frank Lloyd Wright Trust joins Westchester Library to discuss the City of Chicago's profound influence on the architect's work in honor of his 150th birthday. Enter to **WIN** a tour of Wright's **Home and Studio** or copy of *Hometown Architect* by Patrick Cannon!

Thursday, November 9 at 7:00 PM

Seating is **limited** — contact the Adult Dept to register: 708-562-3573.



★ **COMING**
DECEMBER
13

HISTORY OF THE "CHICAGO STYLE" HOT DOG

★ WITH RICHARD BOWEN ★



WESTCHESTER PUBLIC LIBRARY ▪ 10700 Canterbury ▪ Westchester, IL 60154

708-562-3573 ▪ TTY/TDD 708-562-9364 ▪ askus@westchesterpl.org ▪ www.westchesterpl.org

Hours: Monday-Thursday 9:30 am-9:00 pm, Friday 9:30 am-6:00 pm, Saturday 9:30 am-5:00 pm, Sunday 1:00 pm-5:00 pm.

Library Director Fidencio Marbella ▪ Board of Trustees John Lamberti, president, Gerald Chenski, Demitrus Evans, Jenice Hampton, Elizabeth Hunter, Janette Maldonado, and Fred Poppe ▪ Board Meetings on 4th Monday of every month.